



Request for Expression of Interest

Government of Nepal
Office of the Prime-minister and Council of Ministers
Department of Revenue Investigation

Date: 07/03/2020

Name of Project: VCTS Application and Technical Support Service

1. Government of Nepal (GoN) has allocated fund **toward the cost of VCTS Application and Technical Support** and intends to apply a portion of this **fund** to eligible payments under the Contract for which this Expression of Interest is invited for **National consulting service**. The **Department of Revenue Investigation** now invites Expression of Interest (EOI) from eligible consulting firms ("consultant") to provide the following consulting services: Provide Technical and Operational support service to DRI for continuous smooth operation of the VCTS. Provide up gradation and Maintenance. Provide on time Support to the VCTS end users through help desk. Development of Mobile Application for end users used to manage consignment. Web Services/VPN Integration to VCTS from platform provided by Department of Customs. To implement failover site at government data recovery site at Hetauda managed by NITC and maintain existing database/application and VM Data Center and also necessary modification.
2. Interested eligible consultants may obtain further information and EOI document free of cost at the address **Department of Revenue Investigation, Harihar Bhawan Lalitpur** during office hours on or before **7/17/2020 17:00PM** or visit the client's website www.dri.gov.np or e-GP system www.bolpatra.gov.np/egp.
3. Consultants may associate with other consultants to enhance their qualifications.
4. Expressions of interest shall be delivered online through e-GP system www.bolpatra.gov.np/egp or manually to the address **Department of Revenue Investigation, Hariharbhawan Lalitpur** on or before **7/17/2020 17:00PM**.
5. In case the last date of obtaining and submission of the EOI documents happens to be a holiday, the next working day will be deemed as the due date but the time will be the same as stipulated.
6. EOI will be assessed based on **Qualification 40%, Experience 50%, and Capacity 10%** of consulting firm and key personnel. Based on evaluation of EOI, only shortlisted firms will be invited to submit technical and financial proposal through a request for proposal.
7. Minimum score to pass the EOI is :65